

# May 2024 Booking Guide

**Bookings Open 8:30am  
Wednesday 6 September 2023**

This booking guide covers all Rottnest Island Authority Accommodation; from self-contained units to the Campground and Hostel.



# Your Island Adventure

Bookings for May 2024 will open on Wednesday 6 September 2023 at 8:30 am AWST.

This step-by-step guide is filled with expert tips and tricks to help you through the booking process ahead of Open Day.

## Where to Go to Book

**In general, almost 90% of successful bookings are made online within the first 30 minutes of an Open Day, so we recommend booking online.**

While you can also book by calling our Reservations team on (+61) 1800 111 111, the simplest and most successful way is via the website at [stayrotnnest.com](https://stayrotnnest.com). The online queue also moves a lot faster than the phone lines.

Please understand that demand for bookings may be high and not everyone will be able to secure a reservation.

## Booking for Accessibility



If you need wheelchair accessible accommodation, please send your request after 8:30am to [stay@rotnnestisland.com](mailto:stay@rotnnestisland.com) and don't forget to attach a copy of your ACROD Card (front and back). These requests are processed in the order they're received from 8:30am onwards on Open Day, so hold your email until then. Limit of one booking per ACROD Card.



In-person bookings are no longer accepted at our Fremantle office. Bookings are still possible at the Visitor Centre on Rottnest Island except on Open days.

## Before You Book

You're making a list and checking it twice. Make sure you have all the below information to hand before you join the queue:

- **Where you want to stay.** Make a list of your top four choices, in case number one isn't available.
- **When you want to stay** (your check-in and check-out dates).
- **What type of accommodation you want.** Do you want an ocean view?
- **How many of you there are.** How many bedrooms do you need?
- **Your contact details** including your address, email address, phone number, and email.
- **Your Visa or Mastercard details.** We don't take Amex or Diners Cards, so put these away for now.

## Ready to Go? Here's How it's Done.

1. Head to [stayrotnnest.com](https://stayrotnnest.com) by 8:30 am AWST on Wednesday 6 September 2023. A tip: anyone in the virtual waiting room prior to 8:30 am will be assigned a random position in the queue when bookings open, whether they joined at 6 am or 8:25 am. But, if you join after 8:30 am, you'll join at the back of the queue.
2. Wait your turn, but don't walk away from your device. Even if your queue number feels high, you'll be surprised how fast it can move.
3. When it's your turn to book, you'll have 30 minutes to enter the booking site. If you don't enter within the 30 minutes, you'll have to join the back of the queue. This just helps keep the line moving for everyone else waiting.
4. Once you're in, simply search for your accommodation and make your booking. You can take as long as you like without being kicked off the site if you are actively using it; **but remember – places fill fast and your booking is not confirmed until your payment details have been authorised.**
5. You can book up to two units per transaction. If you want to book more units, you'll need to join the queue again. Remember, you'll remain as the primary guest for both units booked under your name.



# Other Things You Need to Know

## Booking into June 2024 (including WA Day long weekend)

If you are arriving towards the end of May and do not want to depart until the beginning of June please note the following booking restriction. You must stay the last 5 nights in May 2024 to book up to the first 3 nights of June 2024.

Therefore, you must arrive no later than Monday 27 May 2024 and depart no later than Tuesday 4 June 2024.

Shortening of the May dates is not permitted.

## Important Dates

- **Monday 3 June 2024 — WA Day public holiday**
- **Geordie Bay and Fay's Bay are unavailable for bookings on or after 15 April 2024 due to planned works**

## On That Note ...

All Saturdays have a minimum two-night stay requirement, so you'll need to add either a Friday or Sunday to see any availability when you're searching online.

Unit arrivals and departures are not permitted on public holidays. Please select dates on either side of the public holidays to arrive or depart.

## Important Information

- **All new bookings made from Wednesday 4 January 2023 will be subject to a condition preventing the transfer to another person.**

Unless cancelled, the primary guest will remain as the owner of the booking, however they may nominate one person, as authorised to check-in to the accommodation on their behalf. The primary guest's details will remain on the booking and be liable for any costs incurred for the duration of the booking. This may include damage, cleaning fees or charges related to the behaviour of the guests staying within the accommodation.

- **Booking requests received prior to 8:30am on Open Day will not be accepted.**

**You can book online at [stayrotnnest.com](https://stayrotnnest.com) or by phone on (+61) 1800 111 111.** Email requests will only be processed for wheelchair accessible bookings.

**You can book up to two units per transaction** however you can only be the registered guest for one accommodation at a time and must be staying in the unit for the duration of the stay.

**If you book a second unit in in your name**, you will need to nominate a Keyholder to check in on your behalf, no later than 7 days prior to arrival. Unless cancelled, you will remain liable for any costs incurred for the duration of both bookings.

**You are able to book on behalf of someone else**, provide you have their correct personal and contact details at the time of booking including full name, address, email address, and phone number.

**You can request specific unit numbers** when booking and we'll do our best to accommodate them, but your unit number won't be assigned until approximately three weeks before you arrive.

**All self-contained bookings must pay a 25% deposit** at time of booking, with the balance due 30 days prior to arrival. Campground and Hostel bookings require payment in full at time of booking.

**A credit card pre-authorisation** will be requested on your arrival.

**A discounted rate applies to Pension Concession Card**, Dept of Veterans Affairs Card and Australian Seniors Card holders for stays in select accommodation types staying between 1 and 30 May 2024. If the Primary Guest is unable to produce a valid concession card on check-in the rate will be adjusted to reflect the Rack Rate with the balance paid on request.

## Want to change the configuration of beds or hire additional items?

You can select preferred bedding when booking online or contact Reservations at least seven days prior to arrival on (+61) 1800 111 111.

**Please note that Stay Rottnest will no longer be accepting in-person bookings at Rottnest Island Authority's former offices at E Shed or new offices at Mews Road Fremantle.**

**Making new bookings or changing existing bookings will still be possible at the Visitor Centre on the island, except on Open Days.**



# Take It From Us

To give yourself the very best chance at success, book online and make sure you go to [stayrotnnest.com](https://stayrotnnest.com) before 8:30 am to be assigned your randomised queue number. Remember, if you arrive after 8:30 am, you'll be at the back of the online queue.

## Hot Tip

Go to [stayrotnnest.com](https://stayrotnnest.com) now and play around on the online booking site. That way when Open Day rolls around you'll be familiar with the new features and all the information you'll need.

## Put Pen to Paper

Write down what you want, as well as some back-up options. If you want to stay somewhere in particular, make note of the date ranges you're able to work with. If your dates aren't flexible, jot down some alternate accommodation or room options. There's a lot of pressure on the day to be quick, so having it all in front of you is always helpful.

## Time to Cool Off

Try for your number one choice first and work backwards from there. There's a 14-day cooling off period on an open day if you need to change your booking.

## What goes around comes around

Here's another tip for you ... there's a little unspoken karma at play on Open Days. So, like all good things, only take as much as you need. Occasionally we hear of someone booking more than they need, only to dump it later – and in the meantime, so many others miss out. Only book what you need, and we promise the karma will be kind.

## Missed Out?

As much as we'd love to have all of you, we just can't accommodate everyone at the same time.

But awe and wonder aren't seasonal.

Beyond the beaches, spectacular events go by near unnoticed. From playful seals and stunning bird migrations to traditional smoking ceremonies and more, there's a whole other side to the island waiting to be discovered.

If you'd like to visit us later in the year, future Open Days are currently scheduled for:

Bookings Open:	For Stay Dates:
Wednesday, 4 October 2023	June 2024
Wednesday, 1 November 2023	July 2024
Wednesday, 6 December 2023	August 2024
Wednesday, 3 January 2024	September 2024
Wednesday, 7 February 2024	October 2024
Wednesday, 6 March 2024	November 2024
Wednesday, 3 April 2024	December 2024
Wednesday, 1 May 2024	January 2025
Wednesday, 5 June 2024	February 2025

Subject to change. See [stayrotnnest.com](https://stayrotnnest.com) for the latest schedule









# Cast Away Here

From beachfront holiday units and heritage cottages to simple bungalows, cabins, and even camping; the perfect base for your island adventure is right here.



# Creature of Comfort



Your home away from home. Self-contained options with TV, lounge, heater, linen, cutlery, crockery, and gas BBQ.

 Bedrooms  Beds

## Standard

Your standard holiday unit with a slightly smaller living area but more than complete with your own bathroom, open plan kitchen and enclosed courtyard. Bathurst and South Thomson Bay.





Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)

## Premium

Perfect for families, these spacious units come in four or six-bed configurations. You'll be close enough to hear the waves crashing. Thomson Bay, Bathurst, Fay's Bay and Geordie Bay.







Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)

## Premium View

The same kind of unit as Premium, with beautiful views over the island's tranquil bays. Thomson Bay, Bathurst, Longreach Bay, Fay's Bay and Geordie Bay.

Available as:







 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)  
 4  7-8  
(1 x king ensemble (can be split into two singles) and 6 x single beds)



## Ocean View

These units are so close to the ocean you can skip stones across the surface from your courtyard or balcony. Geordie Bay, Longreach Bay, Bathurst, and Thomson Bay.







Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)  
 4  7-8  
(1 x king ensemble (can be split into two singles) and 6 x single beds)  
NB: Geordie Bay units include a queen bed instead of a king ensemble and cannot be split

## Heritage Cottages

Step back in time and explore the island's history in one of our lovingly restored and charming cottages, all with their own unique layouts. Most can be found on Vincent Way – one of the oldest intact streets in Australia. North Thomson Bay.







Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)  
 4  7-8  
(1 x king ensemble (can be split into two singles) and 6 x single beds)

## Heritage View Cottages

Each with its own unique layout, including the original lighthouse keeper's cottage and the authentically Art Deco WWII officers' cottages, there's a well-appointed kitchen, living, and dining area. Bathurst, North Thomson Bay and Kingstown Barracks.



Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)  
 4  7-8  
(1 x king ensemble (can be split into two singles) and 6 x single beds)  
NB: Bathurst single beds are bunk beds

## Chalet

Our cosy, timber-clad chalet contains a main bedroom with zipped king bed, second bedroom with two singles, bathroom, and a fully-equipped kitchen and living area. North Thomson Bay.





Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)

## North Heritage Bungalows

The original Rottneest Island holiday. A short stroll from town, the bungalows have been around since the 1920s and have canvas sides just made for a Rottneest summer. Includes shower room and toilet located in the backyard.


















Available as:

 2  3-4  
(1 x king ensemble (can be split into two singles) and 2 x single beds)  
 3  5-6  
(1 x king ensemble (can be split into two singles) and 4 x single beds)


## Accessible


There are nine units that have been specially renovated for those with mobility impairment. Located all across the island at Longreach Bay, Thomson Bay North, Thomson Bay South, Geordie Bay, and Bathurst. For more info see [Disabled Access Information](#).

Available as:

**Governor Circle, Kingstown**  
 6  18  
(Mix of bunk beds and single beds)  
**Premium, Thomson Bay North**  
 3  6  
**Premium, Thomson Bay North**  
 3  6  
**Ocean View, South Thomson**  
 3  6  
**Premium View, Bathurst**  
 2  4  
**Premium View, Geordie Bay**  
 2  4  
**Premium View, Longreach Bay**  
 2  4  
**Premium View, Longreach Bay**  
 3  6  
**Ocean View, Longreach Bay**  
 2  4

# Modest or Barefoot

 Bedrooms

 Beds



## Modest Minimalist

When the simple things will do. Who needs a TV when you have stars like these?

### Caroline Thomson Cabins

Cosy, cedar-clad cabins right in the centre of town. Each cabin sleeps six people. There's also a small kitchenette, shower, and toilet.



Available as:



 1  6  
(1 x double bed and 2 x bunk beds)



### Governor Circle

Perfect for schools, social, and sporting groups; these charming cottages (the largest of which is also access-friendly), comprise of 9, 13, or 18-bed configurations, mostly in bunks. Bed linen and towels are provided.

Available as:

 3-4  13  
(6 x bunk beds and 1 x single bed)



 2-3  9  
(4 x bunk beds and 1 x single bed)



 6  18  
(4 x bunk beds and 10 x single beds)



### Kingstown Dormitories



17 dormitory rooms with communal bathroom facilities, also ideal for schools and groups. Some rooms have a private bathroom and wheelchair access. Contact Reservations on **(+61) 1800 111 111** prior to arrival to hire towels and linen.



Available as:



 1  14  
(7 x bunk beds)



 1  18  
(9 x bunk beds)



 1  2  
(2 x single beds)



 1  4  
(1 x double bed and 1 x bunk bed)

 1  4  
(2 x bunk beds)

 1  8  
(4 x bunk beds)

 1  12  
(5 x bunk beds and 2 x single bed)

 1  14  
(7 x bunk beds)

 5  12  
(2 x bunk beds and 8 x single bed)



## Barefoot and Fancy-Free



This accommodation is perfect for the more socially-minded traveller or those who just want somewhere to lay their head.

### Rottnest Hostel

With a communal fully-equipped kitchen, lounge, bathrooms and BBQ area, you'll find all the essentials here. Family rooms also include a small fridge, wardrobe, and shelf storage. Linen is provided.

Available as:

  Single bunk bed in shared room

 Family room  4  
(1 x double bed and 1 x bunk bed)

### Campground

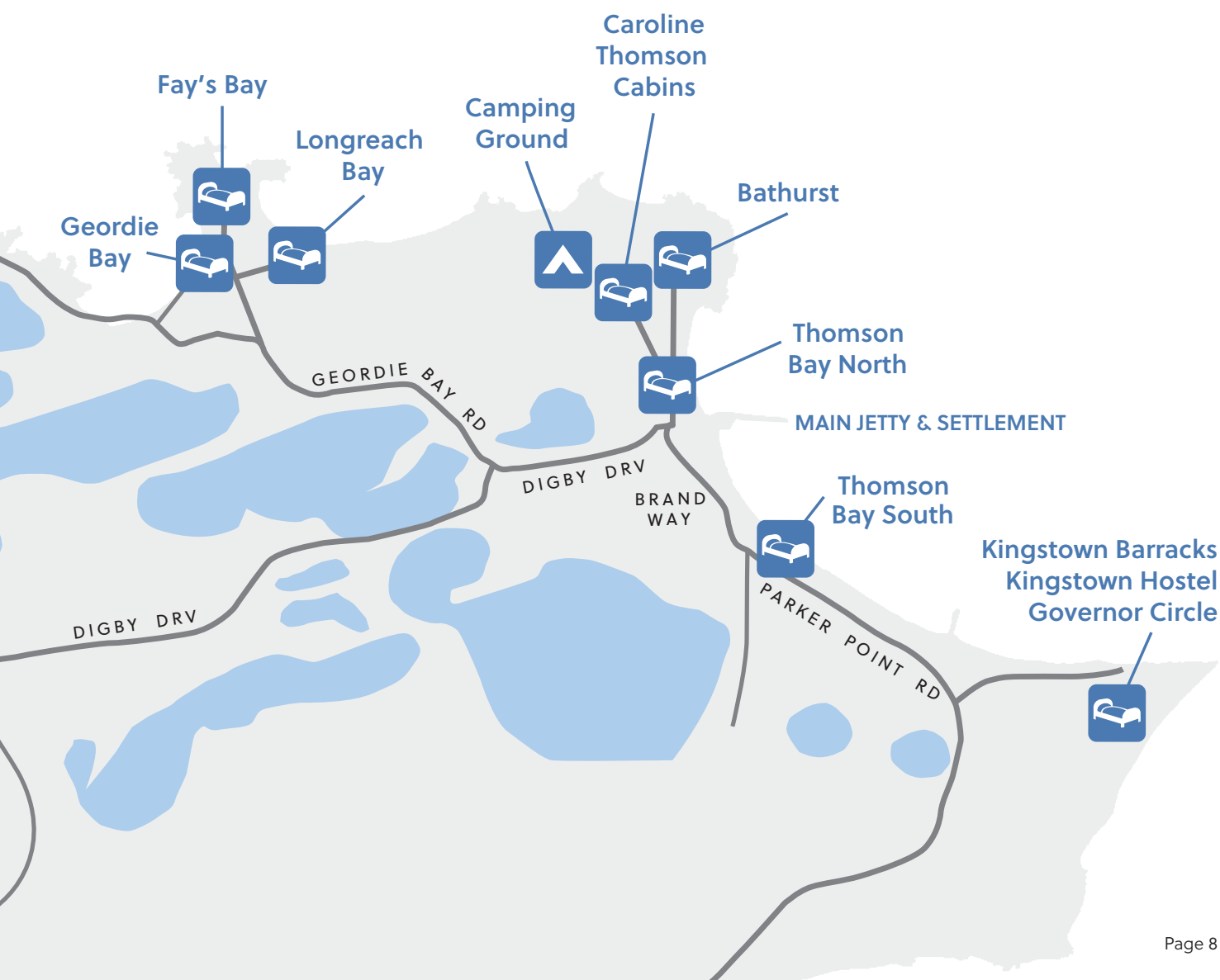
A modern communal camp kitchen, BBQs, and a convenient bathroom block just a short stroll from The Basin. Each camp site accommodates up to six people in up to two tents, or four single swags.



# Your Island Stay



North, south ... it's all magic.





# Terms and Conditions of Booking

## 1. Bookings

### Primary Guest

The person making the booking ("the primary guest") must be over 18 years of age and physically provide original photo identification and a valid credit card to staff on check in.

Bookings with a balance owing require final payment no less than 30 days prior to the date of arrival.

Unless advised otherwise, the primary guest approves RIA to charge the credit card provided for the booking for any balance owing by the applicable due date. Non-payment will result in the booking being cancelled with applicable fees charged and any balance refunded.

Information relating to bookings will not be released to a third party under any circumstances. Limited booking information may be disclosed to a nominated keyholder as provided by the primary guest.

### Nominated Keyholder

The primary guest may nominate one person, who is over 18 years of age, as authorised to check-in to the accommodation on the primary guest's behalf ("the nominated keyholder").

The nominated keyholder must accept and sign and agree to the terms and conditions of this booking and those outlined in the registration card provided on check in. Nominated keyholder must provide original photo identification and a valid credit card to check-in to the accommodation on the primary guest's behalf.

### Liability

The primary guest is and remains liable for the acts and omissions of the primary guest keyholder and the occupants in connection with the booking, including liability for damage to the accommodation and cleaning fees and charges. A reference to an occupant means any:

- a) actual occupant of the accommodation who occupies the accommodation under, by, through or on account of the primary guest's booking and includes any nominated keyholder; and
- b) other person who occupies or visits the relevant accommodation with the permission of the primary guest or a person listed in (a) above.

## 2. No Transfers or Name Changes

For all bookings made on or after 4 January 2023, the primary guest must not transfer, assign or sell the booking to another person.

## 3. Alterations and Cancellations

- a) Primary guests may apply for alterations to booking information in writing or by email.
- b) Bookings must be cancelled in writing or by email.
- c) Minimum night stays may apply including restrictions on arrivals and departures on WA public holidays. Fixed arrival and departure dates may also be set over Summer and Easter school holidays.
- d) Where a booking is cancelled in part or full, the following fees will apply depending on the notice provided.
  - **More than 30 days prior to arrival:** \$55 fixed charge or 50% of the cost of the first night of the stay (whichever is the lowest) will be retained.
  - **3 - 30 days prior to arrival:** 100% of the cost of the first night of the stay will be charged or retained (as applicable).
  - **Less than 48 hours prior to 2 pm check-in time:** Full payment for the stay will be retained.

## 4. Breach of Terms and Conditions

Any breach of these terms and conditions by the primary guest, keyholder or other occupants may result in immediate cancellation of the tenancy without refund.

This includes additional terms and conditions provided by email on nomination of a keyholder and those located on the reverse of the registration card which must be signed on check-in.

## 5. Reallocation

Under exceptional circumstances the RIA reserves the right to reallocate a booking to an alternative of a similar type.

## 6. Credit Card Surety

It is a condition of tenancy that the primary guest and any nominated keyholder, physically provides a valid credit card pre-authorisation to the RIA and agrees to allow any cost for which they are liable under the tenancy to be levied against this credit card.

Security deposits are required during certain periods.

## 7. Accessing Accommodation Prior to Check In

Accessing the accommodation unit and external area is not permitted until the check-in process has been completed.

Please note check in time is from 2 pm for all self-contained accommodation and check out is prior to 9 am. For the Camping Ground, check in and out times are 10 am.

## 8. Occupancy Limits

- **Camping Ground:** Maximum two tents per site with a maximum total of 6 people per site.
- **Governors Circle, Caroline Thomson Cabins, Kingstown Dormitories and Hostel:** Only 1 person per bed. Additional beds are not available.
- **Self-Contained Units, Villas and Cottages:** Maximum of 1 person per fixed bed plus 50% (eg. in a 4 bed unit, the number of occupants must not exceed 6) for select self-contained accommodation only.

The RIA reserves the right to adjust occupancy limits during specified periods.

## 9. Quiet Times

All visitors are required to respect the rights of others to enjoy the island at all times and to observe a "quiet" time of 11 pm – 7 am in all areas, except:

- **Kingstown and Governors Circle:** "Quiet" time of 9 pm – 9 am applies.
- **Camping Ground:** "Quiet" time of 9 pm – 7 am applies.

## 10. The 5/3 Booking Rule

When booking in advance and into a month that has not yet been released for sale, at least 5 nights must be booked within the open month to be able to book a maximum of 3 nights in the closed month. Subsequent shortening of the stay by reducing the number of nights in the arrival month is not permitted.

Please note this does not apply to all Open Days (see applicable Booking Guide).